



## Speaker Bios

---



**Christopher P. Acevedo** has nearly 20 years of health care experience and is the Chief Operating Officer for Acevedo Consulting. He has a particular expertise in building palliative care programs, chart audits, compliance & education relative to physician documentation and coding. Chris has assisted clients nationwide with these and many other organizational needs and his experience in operational management brings our clients invaluable expertise in the operational aspects of organizations' billing processes and identifying areas for potential improvement. Through the firm, Chris has also served as the Independent Review Organization (IRO) representative for hospices in accordance with their Corporate Integrity Agreements (CIA) with the OIG.

Acevedo Consulting staff serve as consultants to the NHPCO and AAHPM when physician compliance, billing and coding issues arise. As such Chris has also conducted several educational webinars for the industry, including for state hospice and palliative care organizations.

Christopher is the Healthcare Compliance Officer for Barry University, has served as an instructor at Florida Atlantic University teaching the regulatory compliance modules of FAU's Certificate in Medical Business Management program, and is a member of multiple CMS MAC Provider Outreach and Education Advisory Groups. Additionally, he is the author of the Hospice Physician Service Billing Guide commissioned by the NHPCO.

He is a frequently sought after speaker as he possesses the unique perspective of avoiding risk and liability while optimizing reimbursement in the highly regulated health care industry.

**Jenny Boeckman.** Creating a compassionate space for those grieving has been a passion throughout Jenny's 16 years at Unity in Green Bay. As a Grief Counselor she has provided grief support to children, adults, and families as well as schools and businesses. She currently serves as Grief Services Director at Unity Grief and Education Center which opened in November 2021. Jenny holds a Master's Degree in Counseling from UW-Oshkosh and is a Licensed Professional Counselor.





**Casey Crawshaw** is a Certified Hospice and Palliative Care RN, who is currently serving as the Chair of the Ethics Committee for Compassus Hospice and Palliative Care. She is master's prepared in nursing administration and has served as a Quality Leader for Compassus for the last 3 years. Outside of Compassus, Casey has worked as a Care Coordinator for an inpatient hospice unit, a nursing educator for a local hospital, a pediatric home health nurse, and a bedside nurse in women's med/surg and high-risk pregnancy. Casey values serving patients and their families, by bringing meaning and understanding to difficult situations. Her career goal is to serve as an advocate for patients by investigating all available options to find the one that gives them empowerment over their care. Casey has a loving and supportive family outside of work, who keep her busy with sports, music, and family activities.

**Clover Crowder** started her healthcare career as a CNA, working in a variety of setting for 7 years. She went on to become an RN and have experience working in cardiac step-down, SNF, ALF, infection prevention, and home care. Clover holds a master's in nursing education and enjoy teaching nurses how to practice at the top of their license through evidence-based practice. Her true passion lies in helping new nurses grow into their individual practice while learning to love their new career. Clover is currently the RN educator and nurse residency coordinator at Horizon Home Care and Hospice.



**Audra Dennis** is the Director of Education Home Health at Ascension at Home together with Compassus. In this role, Audra leads a team of clinical educators to ensure consistent home health education is conducted in all markets across the nation. Audra and her team focus their education efforts on provision of care, documentation, regulatory compliance, and growth.

Before joining Compassus, Audra served in a variety of roles for Angmar Medical Holdings. She was a Regional Clinical Director, Director of Nursing, Clinical Supervisor, and Case Manager. She was twice named Regional Clinical Director of the Year for excellence in clinical outcomes, business operations, and compliance. Audra joined Angmar Medical Holdings after serving as a Director of Nursing with Deseret Health Group.

As a regent's scholar, Audra earned a Bachelor's Degree in Nursing from the University of Nebraska and holds a Certificate for OASIS Specialist-Clinical (COS-C). Audra is also the Chairwoman of the Education Committee for the Wisconsin Association for Home Health Care.

**Lisa A. Gorski, RN, MS, HHCNS-BC, CRNI, FAAN**, has worked for more than 35 years as a clinical nurse specialist (CNS) for Wheaton Franciscan Home Health & Hospice, now part of Ascension at Home in Milwaukee, Wisconsin. As a CNS, she developed a home infusion therapy program, monitored quality outcomes focusing on ACH reduction, oversaw infection prevention and surveillance, served as a clinical educator, and provided direct patient care. Today she serves as a Clinical Education Specialist for Ascension at Home



agencies across the country, including infusion therapy orientation and a variety of other topics and continues to provide direct patient care. Lisa received both her bachelor's and master's degrees from the University of Wisconsin-Milwaukee College of Nursing. In graduate school her focus was on the chronically ill patient population. Lisa served on the American Nurses Association committee and helped develop the American Nurses Association Home Health Nursing Scope and Standards of Practice, most recently published in 2015. She has served on the Editorial Board for Home Healthcare Now since 2001.

Lisa is the author of more than 70 book chapters and journal articles on a variety of home care and infusion therapy topics. She is also the author of several books, including the upcoming 8th edition of the *Phillips Manual of IV Therapeutics: Evidence-Based Practice for Infusion Therapy* (Fall 2022) and *Fast Facts for Nurses About Home Infusion Therapy* (2017). Lisa has been actively involved with the Infusion Nurses Society (INS) for many years. She served as the 2007-2008 INS president, was the 2017-2019 chairperson of the Infusion Nurses Certification Corporation, served as the chair of the INS Standards of Practice Committee from 2009 to 2021 and co-chair for the 2024 Standards. She is also the leader of the INS Vesicant Task Force.

In 2006, Lisa was inducted as a fellow into the American Academy of Nursing. She was named the 2003 CRNI of the Year by INS and the 2011 CNS of the Year by the National Association of Clinical Nurse Specialists. She speaks nationally and internationally on standards development, home healthcare, and infusion therapy/vascular access. Over the past few years, Lisa has presented well-received presentations in the US, China, Europe, and several Middle Eastern and Latin American countries, addressing standards of practice relative to care of vascular access devices and infusion administration including home care.



**Susan Jirsa** is a registered nurse whose background in home health began in 2009. She has held both clinical and operational leadership positions since 2010, and currently, she is the Divisional Director of Quality Assurance for Aveanna Healthcare’s Home Health and Hospice Division. Susan has a passion for quality and believes in the power of education. Her training experiences are diverse, and include leading live webinar panel discussions, providing OASIS and coding educational materials to both clinicians and staff, and delivering provider updates regarding COVID-19 regulatory changes. She was integral in preparing her organization for the adjustments in PDGM and was invited to speak at a national EMR conference on the topic of the impact of PDGM on home health coding. She lives in MN with her husband and her two cats. She holds certifications for OASIS Specialist – Clinical (COS-C) and Home Care Coding Specialist (HCS-D.)

**Brian Lebanion** has more than 25 years of experience in the healthcare industry and provides consulting services for all aspects of home health care and hospice, including operations, reimbursement and education. He specializes in comprehensive consulting services offering clients and providers survey/licensure coaching, clinical review and training, financial and revenue cycle management, third-party audit response, and quality assurance/performance improvement training.



Brian has served various clients — such as home health agencies, hospices and adult day health cares — as well as a diverse range of organizations including business startups, large corporations, private sector, and nonprofits. He is an advocate of home health and other post-acute care providers, leveraging the financial and health outcome benefits they can provide, as well as their role in the continuum of care. Brian enjoys positioning clients to make successful financial, clinical and operational decisions that have a lasting, positive impact on clients and the patients they serve — specifically clients seeking clinical, operational, educational, survey/licensure, and financial/reimbursement assistance can receive industry-specific expertise.



**M Aaron Little** CPA is a leading national home care and hospice consultant, Aaron is a CPA with over 25 years of experience with FORVIS, LLP (formerly BKD, LLP). He performs general financial and operational consulting services for home care and hospice organizations, including operations and compliance assessments, benchmarking, and Medicare cost report preparation. He also oversees the operations of FORVIS’s revenue cycle services, which

manages the revenue cycle operations for home care, hospice, and senior living organizations throughout the nation.

**Teresa Northcutt** has provided educational programs on OASIS assessment, diagnosis coding, agency communications and processes, documentation, quality outcome improvement, and care transitions for state and national conferences. With 35+ years of experience as Clinical Services and QI/Education manager with home health agencies, a hospital patient educator and quality improvement facilitator, program manager with Primaris, the Missouri QIO, and as a consultant with Selman-Holman & Associates, Teresa brings comprehensive and contemporary knowledge of home care and quality improvement methods. Teresa now works as an independent consultant, and is certified in OASIS competency (COS-C), Homecare Coding Specialist-Diagnosis (HCS-D) and Homecare Coding Specialist – Hospice (HCS-H).



**Coleen Schmidt** has been a leader in the home care & hospice industry for over 30 years, and for the last 23 years she has worked at Horizon Home Care & Hospice, Inc. overseeing the clinical and business operations for the organization. While at Horizon she has worked in many roles; Visit Nurse, Director of Provider Relations (Intake), Director of the Home Care & Hospice Programs, and since 2005 has been the Chief Operating Officer (COO).

As the COO for Horizon Coleen focuses on service diversity, improving patient outcomes, and ensuring regulatory compliance. In addition, she's been involved in numerous collaborations between the home care & hospice agency, hospitals, and long-term care facilities in her market, in an effort to improve the experience and outcomes for the patient and their families.

Coleen's holds several degrees; a BA from the University of Wisconsin Milwaukee, a BSN from Carroll/Columbia College of Nursing, and an MSN from Concordia University Wisconsin.

Coleen is a proud member of the Wisconsin Association for Home Care (WiAHC) and is an active member of the association's education and legislative committees.

**Katie Wehri** has over 30 years of experience in home health and hospice, holding several executive-level positions, with extensive and direct knowledge of industry operations, regulation, accreditation standards, interpretation and compliance, quality assessment, and performance improvement programming and compliance programs. She is the Director of Home Health and Hospice Regulatory Affairs for the National Association for Home Care and Hospice (NAHC) and is educated with a bachelor's degree in health care administration and human resources from the Bowling Green State University in Ohio.



**Felisha White** began her nursing career as a nursing assistant in 2008, working at an area hospital in the float pool serving patients in all areas of the inpatient care spectrum. She always knew she wanted to be a nurse and earned her ADN RN in 2011, followed by her BSN in 2015. She worked as a staff floor nursing in an inpatient psychiatric department for children and adults, as well as outpatient children's behavioral health services in Spokane, Washington. She earned her Psychiatric-Mental Health Nursing certification in 2015 and dedicated herself to spreading change through the education of evidence-based practice improvements in mental health. She earned the Mental Health Professionals of the Year award in 2017 Spokane County, WA for her work on the creating of an evidence-based practice committee at the hospital where she was working, leading to widespread mental health policy and practice changes. She moved into the home health field in 2018 as a Behavioral Health Nurse Specialist and began her journey into leadership and education. She has previously provided home health focused teachings and trainings on recognizing the signs and symptoms of Depression, Depression screening and interventions in the home health setting, alternative pain management options for home health patients, Suicide prevention and awareness, and management of complicated behaviors in the home health setting. In 2021 she transitioned into a clinical manager position as Director of Clinical services at Ascension at Home together with Compassus, where she continues to grow as a leader and spread mental health teaching and awareness. She is currently working on her Oasis-E certification and her Master's of Science in Nursing Leadership and Administration.